

Information sheet - for whānau/families

Kia ora!

You have been referred to the Manawa Ora Healthy Home Initiative.

The Manawa Ora Healthy Home Initiative aims to support tamariki and whānau to live in warmer, drier, healthier homes.

The Manawa Ora programme is coordinated throughout Northland by Manaia Health PHO (Primary Health Organisation).

A community health worker / kaimahi from a Whānau Ora provider will phone you within a couple of weeks of being referred. The kaimahi will arrange to visit you at home within a month. The visit will aim to find out what is required to help make your home warmer and drier and / or improve your housing situation. Some of the housing interventions Manawa Ora can provide include insulation, curtains, carpets, heating, bedding, ventilation, assistance with Work and Income or social housing, and education.

Who are the Whānau Ora Providers and what are their roles?

Manawa Ora has connections with seven Whānau Ora providers located across Northland. You will be contacted by someone working for one of these organisations. They will work with you to support and manage your family's progress through this process. The organisations are:

- Te Rarawa Anga Mua (Te Oranga) covering the Far North / Kaitia
- Hauora Hokianga covering Hokianga
- Te Hau Ora ō Ngāpuhi covering Kaikohe, Whangaroa, Kerikeri and the mid-North
- Ngatihine Health Trust covering mid-North and Whāngārei
- Te Hau Awhiowhio ō Otangarei covering Otangarei
- Ngā Ripo covering Dargaville and Kaipara
- Ki A Ora Ngātiwai covering Whāngārei (coastal and urban areas).

Consent

A consent form is attached to your referral form. This is important as it allows us to share information to help you and your family.

Protection of privacy

Any information that is provided by you will be disclosed only to those assigned parties assisting with the Manawa Ora service. All information gathered will be kept securely and confidentially.

Voluntary participation

You can choose not to participate in any part of the initiative or exit at any time.

If you have any questions about Manawa Ora, please contact:

Manawa Ora Regional Coordinator: Melanie Dalziel

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OR

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